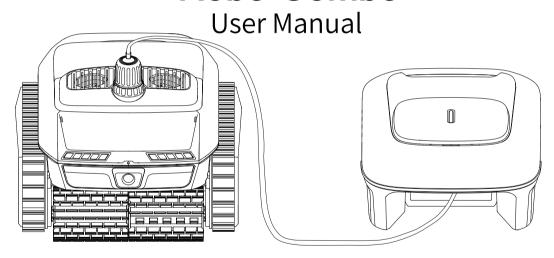


# Robo-Combo



Please read this manual carefully before using the product and store the manual properly.

# Contents **EN**

1.WARNINGS P01-P01
2.Packing List P02-P02
3.Product Overview
4.Instructions for UseP03-P07
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# 1. WARNINGS

Thank you for purchasing Airrobo Robotic Pool Cleaner.
Please read this manual carefully before using the product for the first time and keep this manual for future reference.

- · This product is intended for domestic use only and not for commercial or industrial purposes.
- This product has undergone rigorous testing before leaving the factory, including underwater testing. Therefore, there may be a small amount of water droplets or dirt remaining inside, which will not affect the operation of the product. Please feel free to use it normally.
- · Do not operate the device when people or animals are in the pool.
- · Please fully charge the robot before using it for the first time.
- · Use only the adapter provided with the product for charging. Never use a third-party adapter. Do not use extension cables under any circumstances. Keep the product away from combustible materials when charging.
- · Do not use a damaged power adapter to charge the product. A damaged power cord must be replaced by the manufacturer, a service agent, or personnel with similar qualifications. Never try to repair a damaged power cord by yourself. If repair is required, contact us.
- · Make sure that the charging port is dry before connecting the product to the power supply.
- · Please charge the product in a safe place away from water.
- · Ensure that the power outlet is protected by a ground fault interrupter (GFI) or a ground leakage circuit breaker.
- · Do not charge or use the robot when any abnormality is detected. Please contact customer service.
- · This robot is not intended for use by people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge (including children) unless they have been given supervision or instruction for using the robot by a person responsible for their safety.
- · Children should be supervised to ensure that they do not play with the robot.
- · Cleaning and maintenance must not be performed by children without supervision.
- $\cdot\,$  All packaging materials should be disposed of properly and kept away from children and pets.

- · This product contains a non-replaceable battery. Do not disassemble the battery. When the battery life ends, the robot should be disposed of properly.
- · Do not attempt to repair or modify any part of your product. All repairs must be done by qualified personnel only. No user-serviceable parts are included. If repair is required, contact us.
- This product must be serviced by a qualified professional with sufficient experience in the installation and maintenance of swimming pool equipment so that all instructions in the complete installation and operation manual can be accurately followed. Be sure to explicitly follow all safety instructions in the complete manual to prevent the risk of injury. No user-serviceable parts are included. Please contact us when you need repair services.
- · Before cleaning or maintaining the robot, be sure to unplug the power plug from the power outlet.
- · Do not pierce the robot casing with nails or other sharp objects. Do not hammer, impact, or throw the robot.
- · Do not expose the product or battery to excessive temperatures.
- · Be sure to remove the battery from the robot before recycling or disposing of the robot. When removing the battery, always disconnect the robot from the power supply.
- · Please dispose or recycle used batteries in accordance with local administrative regulations. Consult a professional recycling agency if necessary.
- The oil sealing around the motor contains grease, which may cause a small amount of water pollution if the motor is damaged. If you believe there is a leak, stop using the product immediately.
- · The charging position of the product should be at least 3 meters away from the edge of the pool
- · Only use the robot under the following water conditions:

Chlorine	Max 4 ppm
PH	7.0-7.4
Temperature	5-35°C (41-95°F)
Sodium chloride	Max 5000 ppm



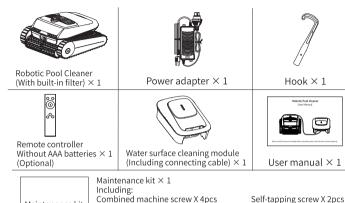
Before charging, read the instructions.



Maximum operating depth:3m

# 2.Packing List

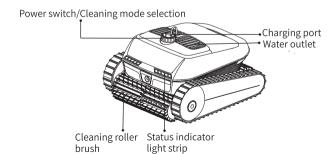




# 3. Product Overview

#### **Robotic Pool Cleaner**

Maintenance kit



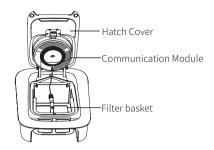
Flip buckle hand piece X 1pcs
Buckle hand piece press strip X1pcs

Washer X 1pcs

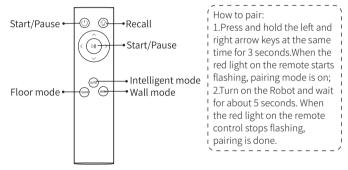
Rubber strip × 1pcs

Circlip X 1pcs

### Water surface cleaning module



#### Remote controller



#### Note:

- $\cdot$  Before using, install two AAA batteries in the remote control, making sure that the positive and negative ends follow the markings indicated in the battery compartment.
- · Two AAA batteries are not included in the package.
- · Remove the batteries from the remote control if you will not use it for a long time.
- · Non-rechargeable batteries are not to be recharged.
- · Different types of batteries or new and used batteries are not to be mixed.
- · Batteries are to be inserted with the correct polarity.
- · Exhausted batteries are to be removed from the appliance and safely disposed.
- · The supply terminals are not to be short-circuited.

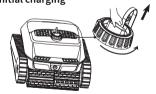
Applicable pool size	swimming pool of 3,229 square feet (300 square meters)
Pool depth	0.5-3 m (1.64-9.84 ft)
Robot dimensions	477×419×278 mm/18.8×16.5×10.9 inches
Robot weight	11.9 kg/26.24 lbs
Charger input	100-240 V∼50/60 Hz
Charger output	29.2 V === 5 A
Host input	29.2 V === 5 A
Lithium battery capacity Max.	10,400 mAh
Battery life	2.5 hours
Charging time	2 hours
Filter density	180 μm
Moving speed	15 m/min (49.2 ft/min)
Waterproof rating	IP68
Storage temperature	-20°C to +45°C
Model	PC200, CP400

# 4.Instructions for Use

# 4.1 Charging

- · Please fully charge the robot before using it for the first time.
- · Make sure that the charging port is dry.

# Initial charging





# Charging after use



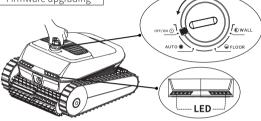




# 4.2 Power and status indicators

LED Color	Status
Green	Sufficient battery
Blue	Insufficient battery
Orange	Very low battery
Red	Fault
White	Firmware upgrading

\*When the robot is turned off, the indicator light will go out when the battery is fully charged. Please unplug the charger and then turn the robot on.

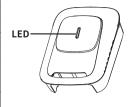


### Robot fault indicator

The robot temperature is too high	The indicator quickly blinks red.	•
The water pump is blocked	The indicator blinks red. The fourth and fifth LEDs turn on and then off at the same time. Then, the sixth and seventh LEDs turn on and off, blinking alternately with the fourth and fifth LEDs.	0
The motor is blocked	The indicator quickly blinks red until the status changes.	• • •
The robot is trapped/ turned over	The indicator quickly blinks red until the status changes.	• • • • • • •
The IMU initialization failed:	The indicator quickly blinks red until the status changes.	• • • •
Water entered the robot	The indicator quickly blinks red until the status changes.	

# Water surface cleaning module indicators

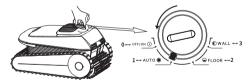
LED Color	Status
Green	Sufficient battery
Blue	Insufficient battery
Orange	Very low battery
Red	Fault
White	Firmware upgrading
The orange indicator slowly blinks red and then turns off.	The robot shuts down due to low battery.
Network pairing	The indicator quickly blinks blue.



# 4.3 Cleaning mode

Cleaning Mode	LOGO	Cleaning Area
Intelligent cleaning	● AUTO	Clean the floor/wall/waterline
Floor cleaning	⊖ FLOOR	Clean only the floor
Wall cleaning	O WALL	Clean the walls and waterline
· Waterline cleaning	/	Clean only the waterline

· Waterline Cleaning: Rotate in the order of 3-2-3 within 2 seconds.



# 4.4 Assembling and disassembling the water surface cleaning module

① Unscrew the plug housing connected ② Unplug the cord connected to the robot.

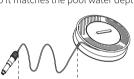




③ Take out the debris basket from the water surface cleaning module.



⑤ Adjust the length of the buoyancy line so it matches the pool water depth.



Depth of water

Note: Adjusting the length of the buoyancy line to match the pool water depth can improve the efficiency of surface debris removal.

⑦ Clamp the buoyancy line.



④ Remove the communication module from the water surface cleaning module.



⑥ Correctly install the communication module to the water surface cleaning module.



® Place the debris basket into the water surface cleaning module.



 $\label{the problem} \ensuremath{\mathfrak{P}} \ensuremath{\mathsf{Connect}} \ensuremath{\mathsf{the}} \ensuremath{\mathsf{water}} \ensuremath{\mathsf{surface}} \ensuremath{\mathsf{cleaning}} \ensuremath{\mathsf{module}} \ensuremath{\mathsf{to}} \ensuremath{\mathsf{the}} \ensuremath{\mathsf{robot}}.$ 



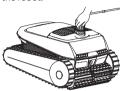


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### 4.5 Robot works without water surface cleaning module

· You can choose to disassemble the water surface cleaning module according to the actual situation of the swimming pool. The robot will not be able to clean the water surface and cannot be controlled by mobile phones or remote controller.

① Unscrew the plug housing connected ② Unplug the cord connected to the robot.

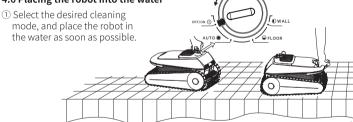




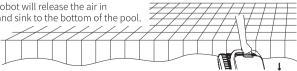
③ Tighten the charging port cover.



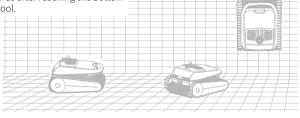
# 4.6 Placing the robot into the water



② Slowly put the robot into the water. Then, the robot will release the air in the body and sink to the bottom of the pool.

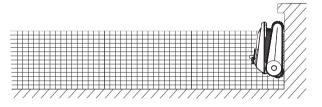


3 The robot will start working within 60 seconds after reaching the bottom of the pool.

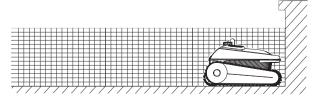


### 4.7 Removing the robot from the swimming pool

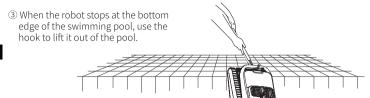
① The robot will automatically stop at the pool waterline after the cleaning task is completed or when the battery level is low. After the robot stops at the waterline, the app will notify you. Please remove the robot from the swimming pool and shut it off as soon as possible.



② If the robot has not been removed after staying at the waterline for 3-10 minutes, it will automatically sink and stop at the bottom edge of the swimming pool. Then, you can use the app or remote controller to call the robot to the waterline.



ΕN

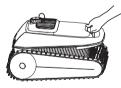


(4) Remove the robot from the pool and turn it off.

### 4.8 Cleaning the filter basket

We strongly advise cleaning the filter basket after each cleaning task.

① Open the robot compartment cover.



③ Open the filter basket cover and remove the debris.



② Remove the filter basket.



④ Rinse the filter basket.



**Note:** Please clean the filter basket in time. A clogged filter can affect the overall cleaning performance of the robot, making it difficult to generate suction or trap dirt and debris in the filter basket. If cleaning has no effect, the filter basket needs to be replaced.

# 4.9 Using the Airrobo mobile app

- ① Search in Google Play or the App Store for "Airrobo," or scan the QR code in the figure below to download the app.
- ② Sign up and log in to the app.







③ Connect the water surface cleaning module to the robot. Rotate in the order of 1-2-1-2-3-2 within 5 seconds. The indicator light will flash blue quickly, indicating that the robot has entered the network configuration mode.



**Note:** Check the following items before the connection:

- · Location on your phone is enabled and the app is allowed to access the location.
- · Bluetooth on your phone is enabled.
- · Wi-Fi signal coverage is good.
- · Your phone is close to the robot (within 5 meters) for better connection.

- (4) Tap"+" in the upper right to go the "Add Device" page, and then select device model PC200.
- (5) Follow the instructions in the app to set up the Wi-Fi connection.
- 6 Select the cleaning mode. Select the cleaning mode you want. Then, the robot will start working in the selected mode.
- (7) Remotely control the cleaning. You can remotely control the movement direction of the robot.
- ® Perform spot cleaning. The robot will perform spot cleaning with the current position as the center.
- Recall the robot. The recalled robot will automatically stop at the pool waterline. Please retrieve it within 3-10 minutes. Otherwise, it will automatically sink and stop at the bottom edge of the swimming pool. You can use the app or remote controller to manually recall the robot again or use the hook to retrieve it.







Select the cleaning mode.

Remotely control the cleaning.

Perform spot cleaning.

Recall the robot.

#### Tips:

- · Due to the update of the APP, these pages maybe slightly different. Please follow the current in-app guides while using.
- · If your robot is unable to be found or has timed out for several times, please do as follows before trying again. Ensure that the phone does not disable Nearby Devices and that the router is not in whitelist mode. Reset Wi-Fi to the robot: Refer to 4.10 Resetting the device. Then clear the APP case: Me - Settings - Clear Cache
- · The App is currently not compatible with Android tablets and iPads.
- To use the App properly, please turn on Basic Google Services if you are using an Android phone.

# 4.10 Resetting the device

#### Note:

After you reset the device, all settings of the robot will be cleared, including the Bluetooth and Wi-Fi connection history.

Rotate in the order of 1-2-1-2-3-2 within 5 seconds. The indicator light will flash blue quickly, indicating that the robot has entered the network configuration mode.



# **5.Daily Maintenance**

For optimal product performance, follow these instructions to maintain the robot.

# 5.1 After daily use

- · Clean the robot and filter basket after each cleaning.
- · Keep away from direct sunlight.
- · Make sure that the charging port is dry before charging.

### 5.2 Every 3-4 months or after a deep cleaning cycle (when the pool is dirty)

 $\cdot\,$  Check to make sure that there is no debris in the roller brushes, tracks, and gears.

## 5.3 Every 12 months or when the robot is found to be working/rotating slowly

· Check the tracks and roller brushes for wear. If they are worn, replace them.

# 6.Off-season Storage

If the robot will not be used for a long time, perform the following storage steps:

- · Thoroughly clean and dry the filter basket, roller brushes, and tracks.
- · Ensure that there is no residual water in the cleaner.
- $\cdot$  Fully charge the robot before storage. Place it in a well-ventilated, cool place with a temperature between 5°C and 45°C (41°F and 113°F) and a humidity below 80% RH. Avoid direct sunlight, rain, or frost.
- · The battery should be charged at least every 3 months to prevent over-discharge.
- $\cdot$  Do not leave the robot within the reach of children or people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction.

# 7. Parts Replacement

### 7.1 Roller brush replacement

- ① On the back of the roller brush belt, peel off the silicone buckles fixing the mounting grooves.
- ② Remove all the silicone buckles, replace the roller brush belt with a new one, align the silicone buckles with the mounting grooves, and press the buckles to fix them in the grooves.





### 7.2 Track replacement

① Remove the side panels:

Remove the two screw covers. Using a Phillips screwdriver to unscrew the two screws holding the side panels and track panels in place. Remove the side panels and track panels and set them aside.

- 2 Clean: Clean the inside of the side panels and dry them with a paper towel or cloth.
- ③ Replace: Replace the tracks as required.



6

Remove the screw cover and unscrew the screws.

Remove the side panels





Remove the tracks

Clean the inside of the side panels

# 8.FAQs



For more information, please scan the QR code to view more FAQs. If any issue persists after the suggested solutions are implemented, contact customer support for assistance.

Issue	Possible Causes	Solutions
	· The power outlet has no power.	Check whether the power outlet is working.
The robot does not charge.	The power cord is not properly connected to the power outlet.	Check the connection between the power cord and the power outlet.
	The connection between tpower adapter and robot is loose.	Check the connection between the robot and the adapter.

Н	١	

The robot does	· The power adapter does not work	· Check whether the charging LEt is displayed when the adapter is connected to the robot. If not, replace the charger.
not charge.	· Water entered the charging port.	Dry the charging port and try charging again.
The robot does not work or the	· The robot does not have enough battery.	· Use the robot after fully charging it.
indicator does not turn on.	· The robot switch fails.	<ul> <li>Try turning the robot off and on again.</li> </ul>
	· The battery is low.	<ul> <li>Use the robot after fully charging it.</li> </ul>
	<ul> <li>Check whether the robot works in floor cleaning mode and cleans only the floor.</li> </ul>	n · Switch to wall cleaning mode.
The robot does	· The filter basket is clogged.	· Clean the filter basket.
not climb walls.	· There is algae on the wall and the pH value is not right.	Check the levels of chemicals in the water. Poor water quality can allow algae to grow, making walls slippery. In this case, adjust the water quality and scrub the walls.
	· The tracks and/or roller brushes are worn.	· Replace the tracks and/or roller brushes.
	· The filter basket is clogged.	· Clean the filter basket.
The robot moves in circles.	<ul> <li>Debris gets stuck on the tracks or roller brushes.</li> </ul>	<ul> <li>Remove debris from tracks or roller brushes. See page 8 for parts replacement instructions.</li> </ul>
The robot stops underwater and the fault indicator	Debris gets stuck on the tracks or roller brushes.	<ul> <li>If the motor is stuck, check whether the left/right track can be manually rotated. If not, check for obstructions on the track.</li> </ul>
indicates that the motor or water pump is blocked	· Debris blocks the water pump motor impeller.	<ul> <li>If the water pump motor is stuc check for obstacles on the impellers.</li> </ul>
There are water droplets and dirt in the newly purchased robot.	· Every robot has undergone rigorous testing before leaving the factory, including underwater testing. Therefore, there may be a small amount of water droplets or dirt remaining inside. Please feel free to use the robot normally. motor impeller.	This does not affect the operation of the robot.

# 9. Declaration of Conformity

## 9.1 WEEE Disposal and Recycling Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be a similar to the control of the contro household waste. Instead, you should protect human health and the

environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

### 9.2 FCC compliance statement

This device complies with part 18 and part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 18 and part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

#### 9.3 FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### 9.4 EU RF Exposure statement

This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

### 9.5 IC Radiation Exposure Statement

- This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- · Cet équipement est conforme aux limites d'exposition aux rayonnements de la IC établies pour unenvironnement non contrôé. Cet équipement doit être installé et fonctionner à au moins 20cm de distance d'un radiateur ou de votre corps. Cet émetteur ne doit pas être co-localisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

#### 9.6 ISEDC TO CANADIAN USERS

#### CAN ICES-3(B)/NMB-3(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:



(2) This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES - 003.

This device complies with RSS - 247 of ISEDC. Operation is subject to the condition that this device does not cause harmful interference.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la Classe B conforme à la norme NMB - 003 du Canada. Cet appareil est conforme à la norme RSS - 247 d'ISEDC. Le fonctionnement est soumis à la condition que cet appareil ne provoque pas d'interférences nuisibles.



### 9.7 EU Declaration of Conformity

Product description: Robotic Pool Cleaner

Type designation(s):PC200, CP400

Hereby we,

Name of manufacturer: Best Epoch Technology Co., Ltd.

Address: 2201, Block C1, Nanshan I Park, No. 1001 Xueyuan Road, Nanshan District,

Shenzhen City, P.R. CHINA

declare under our sole responsibility that the product described above is in conformity with the relevant Union harmonization legislations: European Directive (Radio Equipment Directive 2014/53/EU, Electromagnetic Compatibility Directive 2014/30/EU)

The following harmonized standards and/or other relevant standards have been applied, which included for Article 3.1a Health, Article 3.1b EMC, Article 3.2 Radio Spectrum, Article 3.1a Electrical Safety requirements:

EN IEC 55014-1:2021

EN IEC 55014-2:2021

EN IEC 61000-3-2:2019+A1:2021

EN 61000-3-3:2013+A1:2019+A2:2021

ETSI EN 301 489-1 V2.2.3 (2019-11)

ETSI EN 301 489-17 V3.2.4 (2020-09)

EN 300 328 V2.2.2 (2019-07)

EN IEC 62311:2020

EN IEC 60335-2-41:2021+A11:2021

EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019+A15:2021

EN 62233:2008

The performed the conformity assessment according to the European Directive, The laboratory issuing the report is Bay Area Compliance Laboratories Corp. (Dongguan).

This declaration of conformity is issued under the sole responsibility of the manufacturer.

Signed for and on behalf of: Best Epoch Technology Co., Ltd.

Place: Shenzhen, China.

Name: Lucia Liu Position: Certification Engineer

Signature: *Lucio Liu* Date: March 1,2025

# **Warranty Card**

Your product is warranted against original defects in materials and workmanship for certain period of time (stated in below form) from the date of purchase, when used in accordance with the User Manual. Within the stated warranty period, we will repair or replace, at its sole option, any appliance or parts thereof which prove defective at no charge to you. Repaired and replacement shall assume the identity of the original for the purposes of this warranty.

In case you have a problem with your product and to obtain performance of this warranty, please fill in below form and send it back to the Customer Service Emails

ΕN

Model Name		Date of Purchase (DD/MM/YY)	
Serial Number*		Warranty Period	1 year
* The unique serial nu	umber can be found at the bottom of the pro	duct.	
Customan	Address		
Customer Information	Name		
	Email		
	Store Name		
Purchase	Order Number*		
Information	Received as a gift?	Yes □	No 🗆
	* When purchased from an online store		

Please note: To help us ensure you receive prompt and efficient service, please make sure to complete the above form before sending it back to us.

#### WHAT IS NOT COVERED

stated in helow

We shall not be liable for costs, damages or repairs incurred as a result of, due to, or from:

- Purchases of product from unauthorized dealers.
- · Careless operation or handling, transportation, misuse, abuse and/or lack of maintenance or use not in accordance with the User Manual.
- · Use of the product other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts and accessories other than those produced or recommended by us.
- $\bullet \ \, \text{External sources such as weather, electrical outages or power surges}.$
- · Repairs or alterations carried out by unauthorized parties or agents.
- Normal wear and tear.
- Reduction in battery discharge time due to battery age or use (where applicable).
- · Additionally, this limited warranty does not apply to any machine that has had the serial number altered or removed, or the completed Warranty Card can not be presented.

Customer Service Emails	: support-eu@uptropot.com
Hotline: +49 800 0001392 (	Deutsch & English)

Please note: All your information will remain strictly confidential.

Description of required service:



# Best Epoch Technology Co., LTD

2201, Block C1, Nanshan I Park, No. 1001 Xueyuan Road, Nanshan District, Shenzhen City, China P.R

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The pictures of the product are for reference only and subject to change without notice.

**MADE IN CHINA** 

USA

Customer Service: support.airrobo@ubtrobot.com Hotline: +1 859-955-8668(English) Working Hours: 9AM - 5PM EST (Working Day)

Europe

Kundenservice: support-eu@ubtrobot.com Hotline: +49 800 0001392 (Deutsch & English) Öffnungszeiten: 9 Uhr bis 17 Uhr (Werktag)