

## Warranty Card

Subject to the terms and conditions set out below, an authorized agent will perform necessary service on the product without charges for parts or labor, if the product is found to be faulty within the warranty period. This warranty only covers failures due to defects in materials and workmanship which occur during normal use, and is only available to the original purchaser.

This warranty only applies to the failure occurred under the normal use and reasonable care from the date of original purchase.

**Failure to use the Robot and power supply in accordance with the operating manual will void the warranty.**

RANGE OF APPLICATION	WARRANTY PERIOD	COVERAGE
Domestic use only	<ul style="list-style-type: none"><li>• 3 years limited motor box warranty</li><li>• 2 years all other parts</li></ul>	<ul style="list-style-type: none"><li>• Circuit Board and Motor (parts and labour)</li><li>• All Other parts except wearing parts (impeller, filter bag and drive belts)</li></ul>
Commercial Use	<ul style="list-style-type: none"><li>• 3 years limited motor box warranty</li><li>• 2 years all other parts</li></ul>	<ul style="list-style-type: none"><li>• Circuit Board and Motor (parts and labour)</li><li>• All Other parts except wearing parts (impeller, filter bag and drive belts)</li><li>• Commercial robots need to be services every 800 hours</li></ul>
Batteries	<ul style="list-style-type: none"><li>• 1 Year</li></ul>	<ul style="list-style-type: none"><li>• Lithium Batteries</li></ul>

**Please open your item as soon as possible after receiving it. If there is any damage and other problems, please contact us immediately.**

Please keep all original packaging materials for after-sale service. If you lose or lose any part of the original packaging material, including the box and anything related to the original packaging, we will not be responsible for damage during transport.

### WARRANTY EXCLUSIONS

1. Failure to provide Warranty Card and Purchase Receipt.
2. if the product has not been maintained and used under normal use and reasonable care in accordance with the User Manual.
3. if the product has been modified or unauthorized repaired.
4. if the product has been used in a manner other than for which it was originally designed.
5. if the fault was caused, directly or indirectly, from use of incomplete installation, incorrect operation accident including incorrect voltage, misuse, abuse, etc.
6. if the breakdown and damage was caused by the force majeure, or tampering, alterations or exposure to abnormally corrosive conditions,
7. **Covering the control box whilst robot *is in use*.**
8. **Leaving the robot in the pool *when not in use*.**

Subject to any statutory rights the customer may have, their agents will not be liable under this warranty for any incidental or consequential losses or damages resulting from any defects in workmanship or material. Ordinary wear and tear is not a defect in workmanship or material and their agents shall not be liable for it.

## Warranty Card

Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone No: \_\_\_\_\_

Email: \_\_\_\_\_

Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Purchased from: \_\_\_\_\_

Swimming pool Size \_\_\_\_\_

Swimming pool Surface \_\_\_\_\_

**NOTE:**

- YOU MUST KEEP THE PURCHASE RECEIPT WITH A COPY OF THIS WARRANTY CARD,
- PLEASE COMPLETE THE WARRANTY CARD, THEN TAKE A COPY OF IT
- RETURN THE ORIGINAL TO THE AUTHORISED AGENT WITHIN 15 DAYS OF PURCHASE FOR THE WARRANTY TO BE VALID.
- THE BUYER NEEDS TO BEAR THE TRANSPORT COSTS IN THE EVENT OF A WARRANTY CLAIM OF PRODUCT MAINTENANCE

### **Non Warranty Repairs and repairs outside warranty period**

If the product is damaged by the user, or requires maintenance outside the warranty period, please contact your authorized agent for assistance