

Warranty Card

Subject to the terms and conditions set out below, an authorized agent will perform necessary service on the product without charges for parts or labor, if the product is found to be faulty within the warranty period. This warranty only covers failures due to defects in materials and workmanship which occur during normal use, and is only available to the original purchaser.

This warranty only applies to the failure occurred under the **normal use and reasonable care** from the date of original purchase, by the **original purchaser**.

Failure to use the Robot and power supply in accordance with the operating manual will void the warranty.

RANGE OF APPLICATION	WARRANTY PERIOD	COVERAGE
Domestic use only	<ul style="list-style-type: none">3 years limited motor box warranty2 years all other partsService required at 500 hour intervals (Control box will beep 5 times when service is due)	<ul style="list-style-type: none">Circuit Board and Motor (parts and labour)All Other parts except wearing parts (impeller, filter bag and drive belts)
Commercial Use	<ul style="list-style-type: none">3 years limited motor box warranty2 years all other partsCommercial robots need to be serviced every 500 hours (Control box will beep 5 times when service is due)	<ul style="list-style-type: none">Circuit Board and Motor (parts and labour)All Other parts except wearing parts (impeller, filter bag and drive belts)
Batteries	<ul style="list-style-type: none">1 Year	<ul style="list-style-type: none">Lithium Batteries

Please open your item as soon as possible after receiving it. If there is any damage and other problems, please contact us immediately.

Please keep all original packaging materials for after-sale service. If you lose or lose any part of the original packaging material, including the box and anything related to the original packaging, we will not be responsible for damage during transport.

WARRANTY EXCLUSIONS

1. Failure to provide Warranty Card and Purchase Receipt.
2. if the product has not been maintained and used under normal use and reasonable care in accordance with the User Manual.
3. if the product has been modified or unauthorized repaired.
4. if the product has been used in a manner other than for which it was originally designed.
5. if the fault was caused, directly or indirectly, from use of incomplete installation, incorrect operation accident including incorrect voltage, misuse, abuse, etc.
6. if the breakdown and damage was caused by the force majeure, or tampering, alterations or exposure to abnormally corrosive conditions,
7. Covering the control box whilst robot *is in use*.
8. Leaving the robot in the pool *when not in use*

9. Water damage to the inside of the control box is not covered under warranty.

Subject to any statutory rights the customer may have, their agents will not be liable under this warranty for any incidental or consequential losses or damages resulting from any defects in workmanship or material. Ordinary wear and tear is not a defect in workmanship or material and their agents shall not be liable for it.

Warranty Card

Customer Name: _____

Address: _____

Phone No: _____

Email: _____

Model No: _____

Serial No: _____

Date of Purchase: _____

Purchased from: _____

Swimming pool Size _____

Swimming pool Surface _____

NOTE:

- YOU MUST KEEP THE PURCHASE RECEIPT WITH A COPY OF THIS WARRANTY CARD,
- PLEASE COMPLETE THE WARRANTY CARD, THEN TAKE A COPY OF IT
- RETURN THE ORIGINAL TO THE AUTHORISED AGENT (OR REGISTER ONLINE AT WWW.ROBO-TEK.COM.AU WITHIN 15 DAYS OF PURCHASE FOR THE WARRANTY TO BE VALID.
- THE BUYER NEEDS TO BEAR THE TRANSPORT COSTS BACK TO THE ORIGINAL PLACE OF PURCHASE, IN THE EVENT OF A WARRANTY CLAIM

Non Warranty Repairs and repairs outside warranty period

If the product is damaged by the user, or requires maintenance outside the warranty period, please contact your authorized agent for assistance.